

Date: December 23, 2020

Dear Members, Clients and Care Partners,

I would like to send out a quick hello before we break for the holidays. It is at this time of year that we pause to reflect and appreciate the many accomplishments of the year. This year our reflections include the challenges that each of us have faced as we have lived through this unprecedented pandemic.

Each of you can be proud of the work that you've done to stay safe and keep each other safe during the last nine months. Thank you to all who have worked with BIAPR staff and taught us how best to support you during the early days of the pandemic. Virtual supports are the new normal and many of our clients are connected and able to stay home and safe while others require the in-person supports due to many reasons: no internet, phone or other reasons.

I would like to assure each of you that as we move into the next provincial shutdown that has been announced starting December 26<sup>th</sup>, BIAPR will continue to support our clients with virtual support and on-site in-person support, as necessary.

We have learned through this challenging year how to navigate the obstacles of a pandemic. Together we will face the next 28 days and what lies beyond in 2021.

Thank you to the amazing BIAPR Staff for working so hard. Thank you to our many community partners, to our funders and donors (CE LHIN, Delta Bingo, OBIA, Kawartha Food Share) who financially make it possible to do all this incredible work. Thank you to the private donors for your generous donations. Every dollar is put to good use supporting our clients' needs.

I wish each and everyone of you a safe and happy holiday and hold hope in my heart for all of us in 2021.

Best Wishes.

Teryl Hoefel Executive Director





